



QUALITY POLICY

We work to provide our customers with the best experience. That means a true concern about understanding people and their expectations (which must be aligned to what we are able to offer), as well as their projects, to such an extent they achieve results above expectations, always, under any circumstance. Each customer must feel exclusive and safe, to reverberate their good experiences and, in case they have the opportunity to explore foreign trade and/or international affairs again, that do it necessarily through Braver.

We believe that excellent professionals are passionate about what they do, are in continuous technical and behavioral development, feel accepted in their essence and rewarded for what they deliver. To build a high standard team, we bet on outstanding academic education, in diversified cultural and linguistic experience, in comprehensive world views, in sympathy and in the willingness to embrace what is new.

Coordinating actions and guiding professionals with different cultures, all over the world, is challenging. At Braver, the partner choice process is extremely serious and involves ethical, legal, tax and social responsibility assessments. Our goal is to work with remarkable people, in addition to excellent professionals, supporting the growth and evolution of the business. Our partners must understand and agree with our quality policy and develop means to ensure they fully meet our expectations.

Although quality is a very subjective topic, which follows the experiences and world view of those who quality, everyone can recognize an outstanding service, regardless of their academic, professional, or empirical experience. In that sense, it is our role to delight our customers, nourish our team and encourage our partners, and by doing that, we achieve fantastic results!

Kaio Cezar Camillo de Melo
Chief Executive Officer